



**PHARMACY MANAGEMENT CONSULTING
SERVICES**

**Monthly Summary Report
To The
California Prison Health Care
Receivership Corporation**

June 2007

PHARMACY MANAGEMENT CONSULTING SERVICES

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Summary of Changes to Timeline

In the sections below, a listing of objectives completed, objectives delayed, objective timelines proposed for change (subject to review and approval of CPR) and a listing of timeline changes that have been approved by the CPR are provided.

Objectives Completed

- Objective A.1. A central pharmacy services administration, budget and enforcement authority was established on January 23, 2007.
- Objective A.2. Direct lines of authority were established to all pharmacy services personnel and linkages to central medical staff were defined.
- Objective B.2. A revised and reconstituted Pharmacy & Therapeutics Committee was established. Meetings are held the second Tuesday of each month. Current membership includes representation from central, regional and institutional level providers, as well as experts representing *Coleman* and *Perez* issues.
- Objective B.4: Develop and implement an effective and enforceable institution audit process.

Objectives Delayed

- All objectives except for F.2 (connectivity), C.5 (340B pricing) and A1.1 (hiring clinical specialists) are progressing according to schedule. Guardian implementation will be delayed in the Initiative tracking grid.

Objective Timelines Proposed for Change

- Objective A.3: Update and maintain system-wide pharmacy policies and procedures. We request changing the timeline for this objective from completion at month 9 to completion at month 12 of the project.
- Objective D.1: Hire and train new employees as needed to replace registry personnel. This objective was scheduled for completion in December 2007. We request changing the timeline to an ongoing activity throughout the term of the contract with no completion date. Hiring and training personnel is a recurrent task which will require ongoing consideration as staffing patterns are analyzed and pre-centralization and centralization models are implemented.
- Objective F.3: Procure a state-of-the-art pharmacy dispensing system in coordination with the Office of the Receiver. This timeline is no longer accurate and should be redefined by the CPR - CIO since an interim pharmacy information management system (Guardian) has been accepted.
- Objective F.4: Transition each institution to a uniform pharmacy information management system. Originally this was to begin in month 16 and be completed

by month 21. In keeping with the changes to F.3, the goal will be to implement the interim uniform pharmacy information system state-wide by month 15 if connectivity is established.

- Objective F.6: Integrate pharmacy information management system with auxiliary technologies such as central supply management, physician order entry, electronic MAR, and barcode checking. No timeline was originally proposed for this objective. The process can not begin until the pharmacy information management system is functional state-wide and the extended network is created by CPR-IT. The completed pharmacy system is expected to interface with the DDPS (offender information system) and other proposed medical information systems currently in development. As with objectives F.3, the timeline for this objective will be determined by CPR-CIO.

Objective Timelines Change Approvals

- Objective C.2.1 – Completion of a system-wide baseline inventory in the first quarter. The baseline inventory included only controlled substances. A full inventory will be conducted at each facility as the pharmacy operating system (Guardian RX) is implemented.
- Objective F.2 – Establish basic connectivity in all pharmacies in the first quarter. A timeline extension of an additional 90 days has been approved.

Issues or Obstacles to Success

Implementation of GuardianRx at Folsom State Prison exposed many failure points in the medication administration process at the facility. A joint Maxor, CPR, CDCR task force has been formed and is successfully addressing the medication delivery issues. Implementation of GuardianRx at additional facilities was temporarily halted pending task force development of a formal implementation plan to include pilot site templates, a readiness assessment survey, establishment of baseline metrics, and identification of key personnel to participate in each implementation process.

A formal implementation plan has been defined and will be used to implement GuardianRx at Mule Creek State Prison. Pre-implementation assessment will begin the first week of July.

Monthly Attachments

The section below contains links to the Pharmacy Dashboard, Pharmacy Inspection Grid, and other important tracking grids and attachments provided for review.

Pharmacy Dashboard



Pharmacy Dashboard

Pharmacy Inspection Grid



Pharmacy Inspection
Grid

Strategic Initiative Tracking Grid



Initiatives Tracking
Grid

Maxor Timeline & Tracking Grid



Timeline Tracking
Grid